Conflict Resolution & Anger Management

Name:

All of us react different	ly in conflicts. Some	may become	aggressive, wh	ile others might
withdraw and become	passive. A balanced	, assertive res	ponse can lead	to healthier outcomes

- Your Reflection:
 - If I react aggressively during disagreements, what problems might I face?
 - What might be the challenges if I take a passive approach during conflicts?
 - How can being assertive benefit me during conflict resolution?

Conflict Resolution Model Guide

Use this model to address conflicts in a structured and assertive manner.

- 1. Identifying the Problem:
 - Describe a recent conflict or disagreement you had:

2. Identifying the Feelings:

How did that conflict make you feel?

3. Identifying the Specific Impact:

• What was the direct result or consequence of this problem?

4. Deciding Whether To Resolve the Conflict:

• Do you think this conflict is significant enough to address or can it be overlooked?

5. Addressing and Resolving the Conflict:
If you were to discuss this conflict, how would you describe it and suggest a resolution
Anger Tracking for the Week
It's crucial to be aware of our anger triggers and levels to manage it effectively.
1. Peak Anger Level:
 What was the highest level you touched on your personal anger scale over the past week (1 being calm, 10 being furious)?
2. Anger Trigger:
Describe the event or situation that caused this anger peak:
3. Associated Cues with the Anger Event:
Physical cues (e.g., clenched fists, fast heartbeat):
Behavioral cues (e.g., yelling, silent treatment):

• Cognitive cues (e.g., "They always undermine me", "No one respects my opinion"):

• What strategies did you use, or could you have used, to prevent reaching a 10 on the

• Emotional cues (e.g., feeling hurt, feeling disrespected):

4. Anger Management Techniques:

anger scale?

Weekly Anger Monitoring Chart:

Track your anger levels daily for the upcoming week.

Day	Anger Level (1-10)	Triggering Event/Reason
Monday		
Tuesday		
Wednesday		
Thursday		
Friday		
Saturday		
Sunday		

Reflection & Planning:

Having reviewed your anger triggers and levels, what are some steps or strategies you'd like to implement in the upcoming weeks to better manage your anger?

Remember: Understanding and managing anger is a journey, not a destination. Regular self-reflection can aid in personal growth and better conflict resolution.

Source: ANGER MANAGEMENT for Substance Use Disorder and Mental Health Clients