# **Conflict Resolution & Anger Management**

#### Name:

All of us react differently in conflicts. Some	may become aggressive, while others might
withdraw and become passive. A balanced	I, assertive response can lead to healthier outcomes.

- Your Reflection:
  - If I react aggressively during disagreements, what problems might I face?
  - What might be the challenges if I take a passive approach during conflicts?
  - How can being assertive benefit me during conflict resolution?

#### **Conflict Resolution Model Guide**

Use this model to address conflicts in a structured and assertive manner.

- 1. Identifying the Problem:
  - Describe a recent conflict or disagreement you had:

## 2. Identifying the Feelings:

How did that conflict make you feel?

### 3. Identifying the Specific Impact:

What was the direct result or consequence of this problem?

### 4. Deciding Whether To Resolve the Conflict:

• Do you think this conflict is significant enough to address or can it be overlooked?

5. Addressing and Resolving the Conflict:			
If you were to discuss this conflict, how would you describe it and suggest a resolution			
Anger Tracking for the Week			
It's crucial to be aware of our anger triggers and levels to manage it effectively.			
1. Peak Anger Level:			
<ul> <li>What was the highest level you touched on your personal anger scale over the past week (1 being calm, 10 being furious)?</li> </ul>			
2. Anger Trigger:			
Describe the event or situation that caused this anger peak:			
3. Associated Cues with the Anger Event:			
Physical cues (e.g., clenched fists, fast heartbeat):			
Behavioral cues (e.g., yelling, silent treatment):			

• Cognitive cues (e.g., "They always undermine me", "No one respects my opinion"):

• What strategies did you use, or could you have used, to prevent reaching a 10 on the

• Emotional cues (e.g., feeling hurt, feeling disrespected):

4. Anger Management Techniques:

anger scale?

## **Weekly Anger Monitoring Chart:**

Track your anger levels daily for the upcoming week.

Day	Anger Level (1-10)	Triggering Event/Reason
Monday		
Tuesday		
Wednesday		
Thursday		
Friday		
Saturday		
Sunday		

# Reflection & Planning:

Having reviewed your anger triggers and levels, what are some steps or strategies you'd like to implement in the upcoming weeks to better manage your anger?

Remember: Understanding and managing anger is a journey, not a destination. Regular self-reflection can aid in personal growth and better conflict resolution.

Source: ANGER MANAGEMENT for Substance Use Disorder and Mental Health Clients